

Business Process Management

The competitive pressures in today's global business environment mandate a fundamental change in the way businesses leverage their existing information technology platforms to more efficiently manage all aspects of inter-related—and inter-dependent—business processes.



Effective Business Process Management (BPM) sharpens a business' competitive edge by delivering greater operational efficiency, improved customer service and a stronger value proposition. BPM goes well beyond automating existing processes to provide

an effective environment for continual management and improvement of core business operations and processes while minimizing the need for additional IT investments.

BPM is a key component of Applus+ Technologies' portfolio of solutions, efficiently integrating our information management, decision support and project management capabilities. Our BPM solution is further strengthened by Applus+' suite of supporting services that includes comprehensive

employee training, both on-site and web-based, to ensure proper change management is performed. Applus+ also provides targeted competencies in the areas of transaction processing and contact center operations to provide clients with a complete solution for their BPM needs.

Achieve superior results without sacrificing quality.

Manage the triple project management constraints of time, schedule, and quality with Applus+ BPM.



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Applus+ Technologies' BPM capabilities have enabled its customers—both commercial enterprises and such complex and risk-adverse organizations as state government agencies—to more quickly respond to competitive threats and leverage new business opportunities.

The Applus+ BPM team is experienced in designing and implementing BPM that optimizes existing IT infrastructure and effectively integrates the complex people-to-people, people-to-application, and application-to-application interactions that comprise business processes.

Drawing on proven methodologies, as well as ISO:9001 certified processes, Applus+ provides expert project management (PM) capabilities to ensure that new business process implementations are delivered on time and within budget.

At Applus+, we help you achieve superior results without sacrificing quality by effectively managing the triple constraints of project management: time, schedule, and quality. Applus+ balances these constraints throughout a project's lifecycle to deliver superior results and ensures your project stays on track and on budget.

With an Applus+ solution, you can be assured that your initiative delivers optimal value and predictable results whether deploying a remote data collection application, a commercial off-the-shelf (COTS) enterprise system integration, or a monitoring and business intelligence solution.

Applus+⁺
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